

LITTLE ELEPHANT

PRE ORDER DETAILS

Whatsapp: 07570 535411

Email: eastbourne@lil-elephant.co.uk



STEP 1: CHECK MENU

You can order from our regular menu but please note that during this time, not all items are available. We will be updating our menu weekly, so please check before placing your order.

STEP 2: YOUR ORDER

Drop us a message on whatsapp or email of your order with your name, full address, mobile number & email. Please state your preferred time you would like your delivery (5pm - 9pm, Thurs - Sat). Please note that we cannot guarantee exact timing due to high demands.

STEP 3: CONFIRMATION

After receiving your order, we will send you a confirmation via **email** to let you know that we got your order within 24 hours. In this email, you will receive a link to where you can make your payment to us. If you order via whatsapp, we will let you know your order is received but confirmation will be sent via email only.

STEP 4: PAYMENT

In your confirmation email, please follow our link to where you can make your payment online. We cannot accept any cash or payment over the phone at the moment. Your order is guaranteed once payment has been received and confirmed by us.

STEP 5: DELIVERY

On the day of your delivery, we will send you a text of your estimate timeframe (we will do our best to meet your requested time). When our driver is on the way, we will give you a text to let you know that we are coming to you now.

STEP 6: YOUR DOOR

We are following a strict social distancing policy. We will leave your food on your doorstep and ring/knock on your door to let you know that your food is here. Our driver will then step back & wait for you to collect your food before leaving.

Please note that delivery charge will be your distance from us in miles